



BioButton™ Top Ten Tips

TAP INTO THESE TOP TIPS TO SUPPORT YOUR BIOBUTTON AND BIOMOBILE EXPERIENCE

TECHNICAL TIPS

1. How often should my device sync?

- The My Device section of the BioMobile home screen indicates BioButton sync actions (scanning and syncing)
- The BioButton device should sync with the BioMobile application every 20–30 minutes when the BioMobile application is open and launched
- The My Device section of the BioMobile indicates the time of last sync
- If you encounter difficulty syncing, please follow the instructions noted below

2. My device is not syncing. What should I do?

- Press the button and confirm that the BioButton flashes green seven (7) times
- Check your mobile device settings and ensure that your Bluetooth is on
- Log out of the BioMobile app and restart. (log out is accessible using the menu on the top right of the BioMobile app)
- If you need additional support, please contact support@biointellisense.com or call **1.888.908.8804**

3. Where is my BioButton ID located?

- During the BioMobile account creation process, you will be requested to enter your BioButton User ID. The BioButton User ID is located on the front of the BioButton device and on the lower right corner of your BioButton packaging.
- Once registered, your BioButton ID is located in the My Device section of the BioMobile home screen.

WEAR TIPS

4. Where is the BioButton device worn?

- The BioButton device is worn comfortably and discreetly on the upper left chest.
- Please follow the Instructions for Use, provided in the BioButton packaging, for additional instructions for application to the placement area, view the Instructions for Use video.



5. How often should you change the adhesive?

- Each medical-grade adhesive may be worn for up to 7 continuous days. It is recommended to replace the adhesive when it loosens to maintain good contact and adhesion with the skin.
- Please follow the Instructions for Use, provided in the BioButton packaging, for additional instructions for adhesive application and replacement.

6. Can I shower or exercise with the BioButton?

- Yes, the BioButton is water resistant and be worn during showers and exercise. Do not apply any deodorant or lotion to the placement area as it will reduce adhesion of the device to the skin.
- Do not submerge the BioButton device in more than 3 feet of water for longer than 30 minutes at a time.

DATA REPORTING TIPS

7. What does the BioButton measure?

- The medical grade BioButton device continuously measures skin temperature, respiratory rate and heart rate at rest vital sign trends that may indicate the signs and symptoms of a COVID-19 infectious process.

Important Notice: The BioButton is a screening tool only for symptoms associated with COVID-19; it is not intended for diagnosis or to replace a diagnostic test for the virus.

8. How do I see my BioButton vital sign data?

- An electronic BioReport, in PDF format, will be securely delivered to the email provided during the BioMobile registration process to visualize your vital sign trend data.
- The BioReport will be delivered to your email every six (6) hours.

9. What do you do if you receive a 'Not Cleared' indication?

- The BioButton data is combined with a mobile-based daily health survey, that aligns with CDC guidelines, to generate a 'Clear' or 'Not Clear' notification.
- If you receive a 'Not Cleared' notification, don't worry. An enterprise protocol and/or nurse triage support services will provide guidance on the appropriate follow-up actions.

10. How is my data protected?

- The BioButton solution is consent-based and an individual has sole control of their health information.
- A standard mobile-based registration and account creation process allows a user to accept and acknowledge the BioButton Terms of Use and Privacy Policy.
- The BioButton solution protects health data with end-to-end encryption from data capture to secure storage.

IN CASE OF EMERGENCY, CALL 911 IMMEDIATELY

Our support line is not for medical emergencies. If you believe you have an emergency, call 911.